

Internet Access for a Computer:

To successfully register your computer for use on the Residential Network ("ResNet") at Westfield State you will need to make sure your computer has the latest security updates and anti-virus updates.

- When you arrive on campus and wish to use the Wireless Network in the Residential Halls your computer may see more than one Wireless Network, please select "ResNet" to gain access to the Internet. You can also plug your computer into the campus network via an ethernet cable into one of the ports on the bottom of the white Cisco device in your room, or a white or black data jack on the wall (if your room has one.)
- When you first browse the Internet, you will be redirected to the registration website. If you're not redirected, please go to <https://ns-app.res.wsc.ma.edu>.
- On the webpage that loads, click the link to register PCs, Macs, Tablets, Smartphones, and Other Handheld Devices.
- You need to be running an Operating System which is supported and updated by the manufacturer.
 - Windows Computers need to be running Windows 8 or newer.
 - Macintosh Computers need to be running macOS Big Sur (11) or newer.

Internet Access for a Mobile Device:

- Make sure your device is connected to the "ResNet" wireless network.
 - Resnet – the wireless network that is ONLY available and broadcasting in the residence halls.
 - Eduroam – the wireless network that is available and broadcasting everywhere on campus EXCEPT the residence halls. You should connect your mobile devices to eduroam when NOT in your residence halls while on campus.
 - More information about wireless networks can be found here <https://www.westfield.ma.edu/offices/information-technology/wireless-access>
- Newer phones come with an option called mac address randomization (or Wi-Fi Privacy.) **This must be turned off** for the ResNet wireless network or you will be prompted to re-register your phone or tablet throughout the semester.
- From the browser on your mobile device, go to the registration system at <https://ns-app.res.wsc.ma.edu>. On the webpage that loads, click the link to register PCs, Macs, Tablets, Smartphones, and Other Handheld Devices.

Internet Access for a Gaming Device:

- It is **highly recommended to plug your gaming device into an ethernet port** on the bottom of the white Cisco device in your room, or a white or black data jack on the wall. Alternatively, you can connect your device wirelessly to the “ResNet” wireless network.
- Make sure the gaming device is powered on and connected and you attempt a network test before registering the unit. The test will fail, but it is important that you attempt the test. From the browser on a computer or mobile device, go to the registration system at <https://ns-app.res.wsc.ma.edu>.
- On the webpage that loads, click the link to register a Game Device.
- You will be asked for your gaming system type and the mac address of the gaming device. You can find the mac address in the network settings of your device.

Television Service:

- Just as a reminder from the information that was given out during Orientation this year Westfield State is offering television service as a streaming service.
- You may watch TV on campus via your computer at <https://www.xfinityoncampus.com/> or on a mobile device via the Xfinity Stream App. Additionally, you can purchase a Roku (Ultimate or Streaming Stick Plus is recommended) if you would like to stream to your TV.
- Advantages of XfinityOnCampus are HD picture quality, DVR, and the ability for you to purchase add-on packages.
- Further information from Residential Life will be sent out closer to semester start.